



Intelligent HealthCare Consulting:
Decision Trees

Unlock seamless healthcare access workflows.

Transform Your Guided Scheduling Questionnaires to Decision Trees for Enhanced Patient Care

Elevate Your Patient Access Model

RelateCare is a strategic partner of choice in the design, build, and deployment of EPIC Decision Trees. Our tailored approach ensures precision, promoting a patient-centric healthcare ecosystem.

Current State Guided Scheduling Questionnaire Review

Allow RelateCare's Scheduling Optimization experts to evaluate and elevate your current Guided Scheduling Questionnaires (GSQs).

Our assessment not only identifies areas for enhancement but also streamlines workflows, fostering operational excellence. Beyond optimization, we specialize in facilitating a transition from GSQs to Decision Trees.

In many instances, this conversion project serves as an opportune moment to 'reset' a health system's scheduling protocols.

Our expertise ensures that the logic embedded in Epic guides patients to the right appointments at their convenience.

Enhance patient satisfaction through personalized and streamlined scheduling.

Increase operational efficiency and workflow optimization (potential to reduce contact center handle times).

Maximize healthcare providers utilization and templates.

Typical New Decision Trees Design Phases

1. Requirement Gathering

In-depth analysis of current state and approach.

2. Template Reviews and Design Sessions

Collaborate with our consultancy team to complete workshops and stakeholder design sessions to agree on a scheduling model and sequence of questions and overall framework across departments, providers, subgroups, pools, visit types, panels, blocks, modifiers and templates.

3. Creation of Initial Decision Trees

Design decision trees for review and key stakeholder acceptance.

4. Decision Tree Build Process

Execute Decision Trees using an EPIC builder resource to embed logic into the electronic health record.

5. RelateCare Validation

Rigorous testing and tweaking for a flawless experience.

6. Training & Go Live Support

Ensure a smooth transition with hands-on support.

7. Ongoing Support for Future Success

Our commitment extends beyond implementation. RelateCare offers optional Change Management expertise post go-live, ensuring sustained success through future workflow changes.

Why Relatecare?

Expertise and Specialization

Our team specializes in Scheduling Optimization and Decision Tree implementation, bringing a depth of expertise and best practices to the project.

Efficiency and Speed

Leveraging our established processes, we expedite the conversion project, ensuring an efficient transition and deployment.

Seamless Transition Management

Our proven methodology ensures a smooth transition, minimizing disruptions to healthcare operations.

Comprehensive Support and Training

We provide comprehensive support and training, empowering your staff to maximize the benefits of Decision Trees.

Minimized Resource Strain Partnering with us allows your internal teams to focus on core healthcare functions, minimizing strain on resources.

Access to Industry Best Practices

We bring industry best practices to the table, ensuring that your Decision Tree implementation aligns with the latest standards.

Risk Mitigation

Our experience in similar projects allows us to identify and mitigate risks effectively, ensuring a smoother implementation.



For more information on Decision Tree Solutions contact:
sales@relatecare.com | +1 216 553 3727